Queens is the city’s largest gateway for immigrants, and is also arguably New York’s most important launchpad to the middle class. Yet, given rising rents, climate change, an aging population and other challenges, Queens has significant work to do to ensure all of its residents can fully participate in the borough’s prosperity. This report presents bold policy ideas from 50 Queens leaders for what city leaders can do to create a stronger, more equitable Queens.

by the Center for an Urban Future

If New York City is going to succeed in creating a more equitable economy, Queens will almost certainly need to play a starring role.

Queens is New York’s borough of opportunity. Home to more than one million immigrants, Queens is the city’s largest gateway for newcomers seeking a better life. It is also arguably New York’s most important launchpad to the middle class, where so many working adults—from nurses to municipal employees—purchase their first home and where countless entrepreneurs from modest backgrounds pursue the American Dream.

Today, Queens has the lowest unemployment rate of any borough, backed by an economy that benefits from an incredible diversity of industries and job centers, including hospitals, airports, educational services, wholesale and retail trade, and film and TV production. It boasts an array of bustling commercial districts, from Flushing and Jackson Heights to Richmond Hill, Jamaica, and Corona.

The borough also benefits from emerging opportunities that play to Queens’s strengths. The new reality of hybrid work is strengthening neighborhoods across the borough, as residents spend more weekdays closer to home, and new investments
in housing and infrastructure are helping Queens shape the city’s future.

But despite all that Queens has going for it today, policymakers still have significant work to do to capitalize on the borough’s many opportunities and to ensure that more of its residents are able to participate in its growing prosperity. Queens also faces a number of significant challenges that local leaders and city officials will need to address in the months and years ahead.

Skyrocketing rents and home prices are pushing many middle class residents to flee the borough, including a growing number of Black homeowners from southeastern Queens—dealing a blow to one of the borough’s greatest strengths. Queens is uniquely exposed to the risks of climate change, due to the borough’s 113 miles of coastline and inadequate sewer infrastructure in many neighborhoods. Queens is home to more older adults—403,000 residents ages 65 and older—than any other county in the state, many of whom are struggling with housing affordability, financial security, and social isolation. Of all the boroughs, Queens also has the highest share of residents without health insurance, and the second-lowest college attainment rate.

Transportation options are limited in large swaths of the borough, leaving residents with some of the longest commutes in the city. And despite a strong overall economy, Queens lags behind Manhattan and Brooklyn in becoming a hub for jobs in the fast-growing tech sector. The borough will also need considerably more help in absorbing and integrating the newest New Yorkers; it is currently home to more migrants—and more undocumented immigrants overall—than any other borough.

There is already broad agreement among local leaders that addressing the borough’s biggest challenges, taking advantage of its many opportunities, and laying the foundation for a stronger and more equitable borough will require bold action and forward-thinking ideas. However, there is much less understanding of what specific steps should be taken. This report aims to fill that gap.

The report—the third in a series by the Center for an Urban Future that sets forth concrete ideas for bolstering each of the five boroughs—presents 50 bold policy ideas for what Mayor Adams, the City Council, Queens Borough President Richards, and other city leaders can do to create a stronger, more equitable Queens.

The 50 ideas in this report—a joint project between the Center for an Urban Future and the Queens-based Elmezzi Foundation—all emanate from leaders across Queens. To generate fresh and achievable ideas, we turned to a diverse mix of 50 exceptional Queens leaders. Those contributing an idea to the report include community advocates, heads of social service nonprofits, business owners, educators, urban planners, artists, faith leaders, and more. We asked each of them to contribute a single policy idea that would help more Queens residents get on the path to the middle class, strengthen social infrastructure, address the affordability crisis, close racial and ethnic opportunity gaps, improve health outcomes, and bolster neighborhoods across the borough. This report contains ideas both practical and visionary.

50 Ideas for a Stronger and More Equitable Queens

1. Host “Celebrate Queens” events to draw visitors to the borough’s unique businesses and cultural venues
   Yanki Tshering, Founder and Executive Director, Accompany Capital

2. Pilot a massive summer school program in Queens to help students catch up from pandemic learning loss
   Kenneth Adams, President, LaGuardia Community College

3. Create new affordable housing in Queens for public servants, nonprofit workers, and other middle income New Yorkers who work in fields that provide a public service
   Rev. Patrick O’Connor, Lead Pastor, First Presbyterian Church in Jamaica, and Co-Chair, Queens Power

4.
Establish an Institute for the Study of Hate and Solutions in Queens
Frank H. Wu, President, Queens College

5. Extend ferry service to Willets Point and LaGuardia Airport
Tina Lee, President of Cooper Investors Inc., and Co-Chair of the Downtown Flushing Transit Hub Business Improvement District

6. Appoint a migrant population czar of Queens
Cameron R. Hernandez, Executive Director and Chief Operating Officer, Mount Sinai Queens

7. Establish the first-ever Queens Community Foundation
Seth Bornstein, Executive Director, Queens Economic Development Corporation

8. Help Queens attract and retain more young professionals by establishing new 24-hour communities in parts of the borough
Melva M. Miller, President, Melva M. Miller & Associates, Inc. and Former CEO, Association for a Better New York (ABNY)

9. Open an aquatic center in the Rockaways
Ebony Beaty, Executive Director, Ocean Bay CDC

10. Institute an arts and culture tax on new developments in Queens
Sally Tallant, President and Executive Director, Queens Museum

11. Create a toolkit that makes it easier for Queens homeowners to make major repairs and upgrades
Arthi Krishnamoorthy, Senior Principal, TenBerke Architects

12. Offer education at every food pantry
Pedro Rodriguez, Executive Director, La Jornada

13. Create a fund for community-based outpatient mental health clinics that serve low-income immigrants including those without insurance
Myoungmi Kim, President & CEO, Korean Community Services

14. Help churches and other religious institutions build affordable housing on unused land
Ben Thomases, Executive Director, Queens Community House

15. Create a comprehensive broadband subsidy and support program to close the digital divide in Queens
Dawn Charles, Founder, Flvsh

16. Strengthen the Design and Construction Excellence program to bolster Queens’ architectural portfolio
Everardo Jefferson, Principal and Founder, Caples Jefferson Architects PC

17. Prepare Queens youth for the green jobs of the future
Dennis Walcott, President and CEO, Queens Public Library

18. Triple the size of the team dedicated to restoring the city’s wetlands
Terri Carta, Executive Director, Jamaica Bay-Rockaway Parks Conservancy

19. Upzone commercial areas of Southeast Queens as a part of the “City of Yes” to build the affordable housing needed to keep Black residents from leaving the borough
Pastor Robert Lowe, Mount Moriah AME Church
20. Create a Queens Learning Network and innovation fund to address inequities in Queens
   Anthony Negron, Director of Digital Programming, New York Hall of Science

21. Incentivize the construction of accessory dwelling units in Eastern Queens
   Rafael Herrin-Ferri, Author, All the Queens Houses

22. Pursue new and scale up existing methods of revenue generation to support Flushing Meadows Corona Park
   Jean Silva, President, Flushing Meadows Corona Park Conservancy

23. Build partnerships with ethnic food vendors to offer culturally preferred food at food pantries and in food service programs
   Mary Archana Fernandez, Director of Family Support Services, South Asian Council for Social Services

24. Incentivize tech businesses to come to Queens to develop the borough as a tech center
   Thomas Grech, President and CEO, Queens Chamber of Commerce

25. Plant more street trees along Jamaica Avenue
   Kelsey Brow, Executive Director, King Manor Museum

26. Improve sewage infrastructure in Long Island City
   Laura Rothrock, President, Long Island City Partnership

27. Pilot floating housing and raise roads in the Rockaways
   Jeanne DuPont, Executive Director, RISE (Rockaway Initiative for Sustainability & Equity)

28. Create a cultural heritage district designation
   Xenia Diente and Jaclyn Reyes, Co-Founders, Little Manila Queens Bayanihan Arts

29. Place Queen-based navigators in communities to help people navigate social services
   Elizabeth McNierney, Director of Programs, ACE Programs

30. Invite health professionals into Queens high schools to help more young people get interested in pursuing medical careers
   Lorraine Chambers Lewis, Executive Director, Long Island Jewish Forest Hills Hospital

31. Commit to a significant increase in the production of senior housing in Queens, and accelerate the process so new housing can be developed faster
   Stacy Bliagos, Executive Director, HANAC

32. Guarantee that 40-50 percent of contracts for infrastructure projects go to minority and women-owned businesses
   Justin Rodgers, President and CEO, Greater Jamaica Development Corporation

33. Create menstrual leave for people with gynecological conditions
   Michelle Ng, Founder, Neuemoon Health

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34. Provide new resources that enable ESOL providers to expand contextualized job training programs in higher-wage fields
   Judy Zangwill, Executive Director, and Johan Lopez, Director of Adult and Immigrant Services, Sunnyside Community Services

35. Create a 10-year vision for Flushing Meadows Corona Park
   John Wang, Founder, Queens Night Market

36. Open a multicultural community center focused on bringing together the borough’s different ethnic communities
   Dr. Uma Mysorekar, President, Hindu Temple Society

37. Keep older adults in their longtime neighborhoods by building new affordable housing with built-in social services
   Stuart C. Kaplan, CEO, Selfhelp Community Services

38. Expand direct cash support to provide relief for families in need
   William Weisberg, CEO, Forestdale Inc.

39. Bolster vocational programs by better marketing them to high school students and by offering tax incentives to entice more employers to participate
   Danielle Ellman, CEO, Commonpoint Queens

40. Use artificial intelligence to improve college access and relieve strain on guidance counselors of AI models for college access
   Cielo Villa, Founder and CEO, Road to Uni

41. Provide vouchers for shelter residents to purchase meals from local restaurants
   Jonathan Forgash, Executive Director, Queens Together

42. Purchase buildings for small to mid-size nonprofits
   Nat Roe, Executive Director, Flux Factory

43. Shelter undocumented immigrants by expanding CityFHEPS eligibility
   Theo Oshiro, Co-Executive Director, Make the Road New York

44. Create a livable checklist to guarantee that key amenities exist in every neighborhood
   Sheila Lewandowski, Co-Founder and Executive Director, The Chocolate Factory Theater

45. Create “safety dojos” or conflict resolution centers in public schools
   Rana Abdelhamid, Founder and Executive Director, Malikah

46. Create green job pipelines for immigrants in Queens
   Nilbia Coyote, Executive Director, New Immigrant Community Empowerment (NICE)

47. Celebrate the QueensWay through a new communication campaign
   Andrea Crawford, Esq., CPHRM, Friends of the QueensWay

48. Create a new housing subsidy program and take other action to address the affordable housing crisis for Queens older adults
   William Jourdain, Executive Director, Woodside on the Move
49. **Require that all new development projects invest in local arts and culture**
Karesia Batan, Founding Executive Director, Queensboro Dance Festival

50. **Implement a Successor to 421A**
Hal Rosenbluth, President, Kaufman Astoria Studios, and Tracy Capune

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Click here to read the full report diving into 50 practical and visionary ideas for the future of Queens.


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**Center for an Urban Future (CUF)** is a leading New York City-based think tank that generates smart and sustainable public policies to reduce inequality, increase economic mobility, and grow the economy.

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